

# NEWSLETTER

Member & Chapter Services Committee

November 2015



**SUBMIT YOUR PROPOSAL TO BE A PRESENTER**

The Association of Public-Safety Communications Officials (APCO) International invites you to participate in APCO 2016, August 14 - 17 in Orlando, Florida.

This is your opportunity to be part of this premiere event - share your knowledge and expertise with the public safety communications community. We are looking for dynamic speakers that will engage attendees and leave them with valuable information that will enhance their experience as an attendee.

We encourage submissions from an interdisciplinary spectrum from the following areas:

- Frontline Telecommunicator
- Leadership Development
- Communication Center Management
- Emergency Preparedness, Response and Situational Awareness
- Radio Technologies, LMR and Spectrum Management
- NG9-1-1 and Emerging Technologies
- Current Edge Issues / Hot Topics
- NG9-1-1 and New Response Technology
- Social Media in the PSAP
- Industry Products and Tools

Visit: [www.apco2016.org/wp-content/uploads/SpeakerProposalGuide.pdf](http://www.apco2016.org/wp-content/uploads/SpeakerProposalGuide.pdf)

All submissions are due by December 31, 2015 and speakers selected for inclusion will be notified by April 2016.

Once the APCO 2016 educational program is complete, it will be posted on the website. Additional information for APCO 2016 can also be found at [www.apco2016.org](http://www.apco2016.org). Please check the website frequently, as it will be updated regularly.

## APCO International Public-Safety Communications Award Program

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APCO International presents annual awards to public safety communications personnel recognizing those who have demonstrated the highest levels of performance in the practice of public safety communications. Award categories currently include:

- Telecommunicator of the Year
- Communications Center Director of the Year
- Line Supervisor of the Year
- Radio Frequency (RF) Technologist of the Year
- Information Technologist of the Year
- Trainer of the Year
- Team of the Year
- Technology Leadership



<https://www.apcointl.org/apco-membership/awards/psap-awards>

Get your nominations ready! Nominations will be open **Jan 1, 2016 through April 1, 2016**.

## Life Member Nominations

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It's autumn and that means the holidays are right around the corner, and then the New Year, and before you know it the **February 1** deadline to submit a Life Member nomination.

It takes 15 years of membership and at least 5 significant contributions toward meeting the global needs of the association to qualify for the Life Member designation. Any Full, Associate, or Commercial member that meets the criteria may be nominated. You may find the Life Member eligibility requirements and nomination procedures in the Policy Manual - download the most current copy from [www.apcointl.org/governance](http://www.apcointl.org/governance).



Past President and Credentials Committee member, Gary David Gray, continues to volunteer his time to assist any chapter's executive board with successfully completing nomination forms for their members. Contact Gary through PSConnect.

Please let me know if you have any questions.

Susan Stowell Corder

[stowells@apcointl.org](mailto:stowells@apcointl.org)

## APCO Registered Public-Safety Leader (RPL) Certificate Program

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The APCO Institute Leadership Certificate Program is a comprehensive 12 month online program leading to the professional designation of Registered Public-Safety Leader (RPL). RPL recipients receive a certificate of acceptance into the APCO Institute Registry of Public-Safety Leaders, a formal and prestigious acknowledgement of excellence within our industry.



Whether you are the leader of a work team in your agency, a volunteer task force or committee, or an entire organization, there are certain things you need to know and skills you need to develop to be successful. If you are willing to work at developing your leadership potential, this program will prepare you for the challenges and opportunities of leadership.

For more information on the RPL program, please visit:

<https://www.apcointl.org/training-and-certification/leadership-certificate-program/rpl-overview.html>

## Membership FAQ

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**QUESTION:** I was just elected to a Chapter secretary position. How do I update our new officer contact information?

**ANSWER:** We know that many chapters hold elections in the Fall. Please be sure to update APCO with any changes in leadership. You may complete and email the Chapter Representation and Officer Contact Update form at this link:

<http://www.apco911.org/apco-membership/chapters/chapter-resources.html>.

Please take some time to review other material on the Chapter Resources page while you are there. Let your MCSC Committee representative know if we can help!

## Membership Information

Member Type	11/1/2014	11/1/2015
Associate	3,362	3,208
Commercial	1,018	887
Full Member	6,371	6,075
Full Group Members	3,216	4,181
Online Group Members	8,264	10,898
Commercial Group Members	N/A	135
<b>Total Number of Members</b>	<b>22,231</b>	<b>25,384</b>
<b>Total Number of Group Agencies</b>	<b>538</b>	<b>685</b>
<b>Commercial Group</b>	<b>N/A</b>	<b>18</b>

## 82<sup>nd</sup> Annual APCO International Conference & Expo



**August 14 - 17, 2016**  
**Orlando, Florida**

APCO 2016, APCO International's Annual Conference & Expo, is the premier event for public safety communications officials, from frontline telecommunicators to comm center managers to public safety communications equipment and services vendors. Starting August 14, APCO 2016 offers four days of educational sessions, committee meetings and special events, paired with two full days of exhibits

**Additional information for APCO 2016 can be found at [www.apco2016.org](http://www.apco2016.org).**

## APCO Emerging Technology Forum – Atlanta, Georgia

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The next Technology Forum will be held **November 17-18, 2015** at the Ritz-Carlton, Atlanta, GA.

This two-day event will bring together attendees and industry leaders to discuss technologies that are on the horizon and address the challenges of the ever-changing landscape of public safety communications.



### Who Should Attend?

Anyone who wants to keep up-to-date on what is happening not just in their PSAP, but around the country and on Capitol Hill. Past attendees include telecommunicators, trainers, PSAP managers, vendors, representatives from the FCC and FirstNet, and other government officials.

**Registration is now open!** <http://techforum.apcointl.org/registration/>

## 2016 APCO Western Regional Conference – Portland, Oregon

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The Oregon Chapter of APCO International is proud to be hosting the 2016 APCO Western Regional Conference! The conference will be held March 8-10, 2016 at the Oregon Convention Center in Portland, Oregon.



**Registration is now open!** <http://www.apcowrc2016.org/register/>

## Missouri Public Safety Communications Conference

The MPSCC is hosted by the Missouri Department of Public Safety and the Missouri Chapters of APCO and NENA

**March 20-23, 2016**  
**Holiday Inn Executive & Expo Center**  
**Columbia, Missouri**



**CALL FOR PAPERS NOW OPEN!**  
**2016 AWARD NOMINATIONS OPEN!**

Director	Telecommunicator
Supervisor	Team
Technologist (Radio/IT)	Hero

Forms and Information at [www.mpscc911.org](http://www.mpscc911.org)

## Washington State APCO / NENA Fall Training Forum



### **Call for Papers**

2016 Public Safety  
Communications Conference  
June 22 - June 24, 2016  
Kennewick, Washington



The theme for the 2016 conference is "Tech Know U". The focus will be on how ever-changing technology drives and changes our culture in the communications center; for not only dispatch staff, but the entire organization.

Speaker Registration - As a program Primary Speaker you'll receive one (1) full registration. This includes entrance to the exhibit hall, all sessions and meals included in full registration (does not include Awards Banquet).

For additional information, Submission Requirements and Evaluation Criteria  
Please Visit: [http://wapconena.org/Downloads/Front/2016\\_call\\_for\\_papers.pdf](http://wapconena.org/Downloads/Front/2016_call_for_papers.pdf)

## 2016 APCO Atlantic Chapter Conference

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***Save the Date***

**Joint**

**NY 911 Coordinators**

**&**

**APCO-Atlantic Chapter**

**Training Conference and Tradeshow**

**October 9-12, 2016**

**Albany Marriott, Albany NY**



**Additional Information and updates can be obtained at:**

**[www.apco-atlantic.org/conference.htm](http://www.apco-atlantic.org/conference.htm)**

## APCO Institute Schedule

Visit the APCO Institute Site for the most up-to-date course information!

<http://apcointl.com/training-and-certification.html>

Course Name	Dates / Time	Location	Contact:
Active Shooter #41520	November 24, 2015 8 am - 5 pm	Manatee County Sheriff's Office Training Center 14490 B Harlee Rd. Palmetto, FL 34221	Deputy Chuck Wise Charles.wise@manateesheriff.com (941) 747-3011 Ext. 2732
Active Shooter #41784	December 3, 2015 8:30 am – 4:30 pm	Holden Public Safety Building 1370 Main St. Holden, MA 01520	Chris Carey ccarey@holdenma.gov (508) 210-5602
Active Shooter #41872	December 17, 2015 8 am – 5 pm	Miami County Communication Center 210 Marybill Dr. Troy, OH 45373	Carmajo Burghardt burghardtc@miamicounty911.com (937) 332-7643
Communications Training Officer #41897	Dec 7 - 9, 2015 8 am - 5 pm	Colorado State Patrol Training Academy 15055 S. Golden Rd. Golden, CO 80401	Stephanie Chataignier stephanie.chataignier@state.co.us (303) 239-4501
APCO Instructor Training PST-I, CTO-I, EMD-I, FSC-I, LEC-1	Nov 30 – Dec 4, 2015 8 am - 5 pm	APCO Institute Large Conference Room 351 N. Williamson Blvd. Daytona Beach, FL 32114	Shannon Tucker Tuckers@apcointl.org (386) 944-2485
Disaster Operations & the Communications Center #41610	December 10, 2015 8 am - 5 pm	Leander Police Department 705 Leander Dr. Leander, TX 78641	Shelley Willis swillis@leandertx.gov (512) 528-2834
Public Safety Telecommunicator 1 6 <sup>th</sup> Ed. #41718	Nov 30 – Dec 4, 2015 8:30 am – 4:30 pm	Hopkinton Police Department 74 Main St. Hopkinton, MA 01748	Meaghan DeRaad mderaad@hopkintonpd.org (508) 497-3401 Ext. 0
Public Safety Telecommunicator 1 6 <sup>th</sup> Ed. #41702	Dec 7 - 11, 2015 8 am – 5 pm	Widener University Wellness Center Media Room 1 University Pl. Chester, PA 19013	Osmond C. Mbaeri ocmbaeri@widener.edu (610) 499-4202



## Committee Members and Chapter Assignments

NAME	CHAPTER ASSIGNMENT	EMAIL ADDRESS
Diamond, David – Group Leader	Group Leader	djosephdiamond@comcast.net
Jones, Jonathan L. – Chair	Chair	Jonathan.Jones@athensclarkecounty.com
Arendt, Maria	Kansas, Nebraska, Iowa	oper915@comcast.net
Dietz, Cindy	Mideastern, Pennsylvania, W. Virginia	cadietz@ycdes.org
Enfield, Mark	Commercial	me@westekmarketing.com
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Stein, Kayla RPL	Alabama, Florida	kstein@fd12.org
Strezinski, Candy I.	N Carolina, Tennessee	candy.strezinski@burkenc.org
Sullivan, Mary Kay RPL	Arkansas, Illinois, Missouri	mary.sullivan@bentoncountyar.gov
Varnado, Jack RPL	Louisiana, Mississippi	Jvarnado@LPSO.org

## From the Member and Chapter Services Committee

Dear APCO Officers and Members,

The Member and Chapter Services Committee (MCSC) supports the membership at the chapter level by building relationships with chapter leaders. Each MCSC member is assigned to represent Chapters and throughout the year they maintain information flow with the chapter leaders. We are here to keep APCO members informed of association policies, governance guidelines, and other APCO programs. Just as important, we push issues from the local level to the APCO leadership level. We work for the people and strive to make sure you receive all that you can from your APCO membership.

MCSC members work diligently to get program questions or information out to the local chapters, gather the needed feedback, and get answers back to the APCO organization. We share information about programs, training, and initiatives supported by APCO International as well as upcoming events through the monthly MCSC e-Newsletter.

MCSC works to build relationships among chapter leaders through training classes and webinars hosted during the year. We also assist the APCO organization staff to provide chapter leader training and workshops at the annual conference. But, we need your help to make these things happen. You can assist us by:

- Keeping your Chapter officer list up-to-date with APCO headquarters.
- Submitting information about upcoming events or programs in your Chapter for the e-Newsletter.
- Keeping the contact information of your MCSC representative handy so if you have questions or need anything you can call on us to help.
- Participating in chapter officer calls, webinars, and training so that you are up-to-date with the current information.
- Letting your MCSC representative know who to contact in order to get information about your chapter if the President of your Chapter is not the primary contact person..
- Looking for the monthly e-Newsletter and providing us with feedback through your chapter.

We are very fortunate to have members on the MCSC who support APCO and are willing to volunteer their time to make sure that APCO can meet its vision to strengthen our communities by empowering and educating public safety communications professionals. As a committee, we look forward to continuing to work with you!

Sincerely,

Member and Chapter Services Committee